

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 6<sup>th</sup> day of June 2020**

**C.G.No:219/2019-20/ Guntur Circle**

Present

Sri. Dr. A. Jagadeesh Chandra Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Independent Member

Between

Mohammed Shajahan,  
Piduguralla,  
Guntur- Dist

Complainant

AND

1.Assistant Account Officer/O/Piduguralla  
2.Deputy Executive Engineer/O/Piduguralla  
3.Executive Engineer/O/Macherla

Respondents

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**ORDER**

1. Complainant presented a complaint before this forum stating that respondents had raised an amount of Rs. 19,000/- towards regularization of additional load case pertaining to the year 2012 and requested to do justice.
2. Respondents No. 1,2 and 3 have submitted only interim reply to this forum stating that an additional load amount of Rs.19,750/- for regularization of excess load 6.972 KW was included in the CC bill in the month of 07/2018 and the service was not being utilized from 09/2018 onwards and so the service was being billed under UDC(03) Status. The respondents further stated that based on the recommendation of AEE/O/Piduguralla, fictitious demand of Rs. 1,955/- was withdrawn vide RJ No. 47/11-2019 and security deposit of Rs. 2,200/- was also adjusted vide RJ No. 46/11-2019 and the service is under bill stop status with outstanding amount of Rs. 20,219/-
3. The account copy of the consumer service was verified in the EBC maintained by the APSPDCL and found that respondents had withdrawn an amount of Rs. 19,750/- in the month of 02/2020 and the complainant had paid Rs.7,900/- in the same month. At present

DESPATCHED

DATE alb

there was no arrear for the complainant service. But Respondents did not choose to submit final written submission for the reasons best known to them.

4. When the complainant was contacted by this forum on 07.02.2020 he has informed that he had paid the dues and his grievance was resolved.
5. Since the grievance of the complainant was resolved the forum feels it is not necessary to keep the file pending for want of written submission from the respondents and so the case is disposed off.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 6<sup>th</sup> June 2020.

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

True Copy

Member/Finance

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.